

CORONAVIRUS RESPONSE

Country Court operates 34 Care and Nursing homes looking after around 1,600 residents and employing 2,400 staff.

STAFF VACCINATED

100%

Every member of staff at Country Court has received both rounds of the vaccine as a minimum



HOMES VACCINATED

34/34

Every resident in all 34 of our homes have been double jabbed as a minimum*.

*For those residents who consented to the vaccine

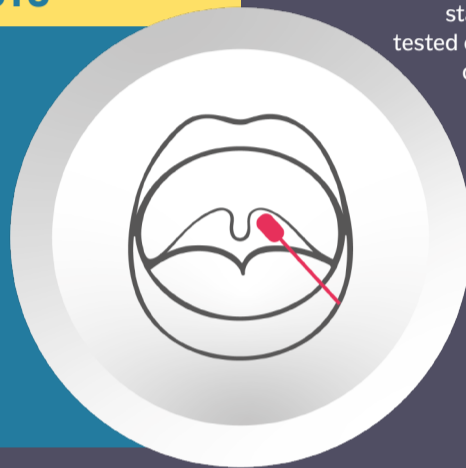
RESIDENT PCR TESTS

1,600

Residents

16,146

total tests completed



All residents and staff are tested on a regular cycle

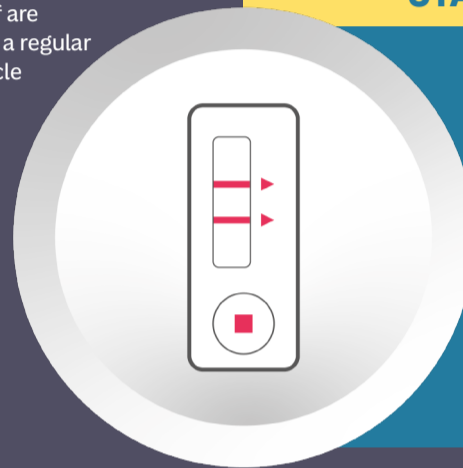
STAFF ANTIBODY TESTS

2,400

Staff

46,319

total tests completed



PERSONAL PROTECTIVE EQUIPMENT

FULLY STOCKED PPE ACROSS ALL OF OUR HOMES

Over **250** times more orders during the pandemic, totalling over **8 million** items of PPE

Guaranteed weekly deliveries to all of our homes for the next 6 months



TRAINING

99.4%

Of all staff completed Infection Control Training

Including all job roles in the home

98.2%

Of all staff completed COSHH (Control of Substances Hazardous to Health)

Including all job roles in the home



COMMUNICATIONS

VIDEO CALLS

4,500+

Number of hours our residents have spent video calling their families on the 100 brand new tablets we provided

ACTIVITIES

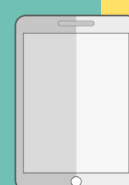
100's

Of new activities with residents to keep people engaged and entertained, from gardening and outdoor games to theme days and pen pal projects

CARE PACKAGES

7,200

Number of care packages we sent out to our staff, containing over 20 items of food and provisions (3 separate deliveries over the pandemic)



24 Hour dedicated Covid-19 telephone helpline and email address setup for family members and staff assistance. Over **1,100** calls and **3,250** emails dealt with during the pandemic

Daily meetings with senior management team to monitor situation in each home across the Country Court group